

## Appendix E Focus Group Questions

1. What do you like best about child welfare services in Region 5?
2. What areas need improvement?
3. What would help you do a better job?
4. When you hear the term “practice model” what comes to mind?
5. What effect has the recent restructure had on the way you do your job?
6. Are you clear about what the agency expects from you?
7. On a scale of 1-5 (5 the highest) rate how consistent the social workers are in the way they engage families
8. How does the agency/your work unit deal with differences in class and culture as they work with families?